

### Terms & Condition

**IMPORTANT:** 'Bandhav Journey will provide an alternate or similar category of hotel in case the hotel mention in the package is overbooked. In case of any natural calamity, alternate accommodation will be arranged on additional & direct payment basis.

### Payment Policy

#### Advance Booking Fee

- At the time of booking Confirmation 45% of total cost
- 29 - 20 days before date of departure: 85% of total cost
- 19 - 16 days before date of departure: 100% of total cost

**Important:** The booking stands liable to be cancelled if 100% payment is not received less than 20 days before date of departure.

**NOTE- ALL MP TOURISM HOTEL ARE DYNAMIC PRICING MAY INCREASE PRICE AT THE TIME OF BOOKING**

### Cancellation Policy

#### If you Cancel your Holiday

You or any member of your party may cancel their travel arrangements at any time. Written notification or an e-mail to that effect from the person who made the booking must be received at our office. The cancellation charges applicable are as per the published cancellation policy below:

#### Cancellation charges per person

- 30 days or more before departure: 50% of total cost
- 29 - 20 days before departure: 70% of total cost
- Less than 19 days before departure: 100% of total cost
- Travel Dates Between 15 December to 15 January 100% (No cancellation entertained at this

time)

Flight, Cruise, Train, & Jungle Safari ticket are non-refundable

#### If we change or cancel your holiday

- Ø We do plan the arrangements in advance. It is unlikely that we will have to make any changes to your travel arrangements.
- Occasionally, we may have to make changes and we reserve the right to do so at any time. If there are any changes, we will advise you of them at the earliest possible date.
- We also reserve the right under any circumstances to cancel your travel arrangements by assigning reasons to you.
- If we are unable to provide the booked travel arrangements due to reasons beyond our control (e.g. bad weather): We shall first try to offer alternative dates for the tour if the tour hasn't already commenced.
- If the tour has already commenced, then we shall refund the booking price/fee charged to you on a pro-rata basis depending on the portion of the tour utilized by you.

- In all circumstances, however, our liability shall be limited to refunding to you the price we charge as tour fees.

#### **If you want to change your holiday plan**

After confirmation of services, if you wish to change your travel arrangements in any way (e.g. your chosen departure date or accommodation), we will do our utmost to make these changes, but it may not always be possible. Any request for changes must be in writing from the person who made the booking. All cost incurred due to amendment will be borne by you.

#### **If you have a complaint**

If you face any problem during your holiday, please inform the relevant supplier (e.g. your hotelier, transporter etc.) and/or our representative immediately

who will endeavor to set things right. If your complaint is not resolved locally, please follow this up within 28 days of your return home by writing to us,

with your booking reference and all other relevant information. However, please be advised that while we are happy to assist you in the redressal of your complaint, if any, we will be able to extend only our best efforts in managing/coordinating your complaint with the respective service provider. All third-party service providers are independent contractors who are at no time under our control or supervision.

#### **Please note: -**

- *That if your accommodation is very far from the main city, such as in- Sea Princess Resort at Wandoor, White corals Sippighat, Peerless Sarovar at Corbyn's Cove, Rose Valley Resort near Chidyatapu, and then this price will not be applicable.*
- Flight, Ferry, Train, Bus, Jungle Safari timing are subject to availability,
- Flight, Ferry, Train, Bus Jungle Safari Ticket are non-refundable, once booked
- . Pvt Ferry Makruzz, Green Ocean & Coastal Cruise according to availability & timing.) (Makruzz (Premium)/Green Ocean (economy ) Basic Category If change the class rates will be upgrade.
- Above 1 year's full charges will applicable for sightseeing/Cruise
- The tickets rates are subjects to change without any prior notice
- Above Quote Is Subject to Change and No Reservation Has Been Made, This Is Only a Quote
- Any dispute relating to or arising out of all or any one of the above stated terms and conditions shall be subject to the exclusive Jurisdiction of Courts at Umariya Madhya Pradesh, India only.
- We will not be liable for any refunds/compensation claims arising out of the reasons including but not limited to: Force Majeure events, strikes, fairs, festivals, weather conditions, traffic problems, overbooking of hotels / flights, cancellation / re-routing of flights, closure of / entry restrictions at a place of visit, etc.
- City museums and monuments remain closed on Mondays while Ross Island remains closed on Wednesdays. If any visit is missed due to closure or maintenance issues, all efforts will be made to cover the sightseeing after returning to Port Blair from Havelock/Neil, time permitting.
- In case Makruzz/Coastal Cruise/ Govt. Cruise is not operational due to weather, technical or other unavoidable reasons, we will not be liable for any refund claims arising from this.
- Any refund claims on the complementary part of the package shall not be entertained.
- Tour Itinerary can be change as per our Driver & Guide
- Kindly recheck flight details after flight ticket uploaded on dashboard, Like Name of Traveler as per govt id proof, date of travel, sector, if any mistake, please inform just within 24 Hours flight ticket uploaded on dashboard,
- Andaman Standard Hotel/Resort Check in 09:30 AM & Check Out Time is 07:30 AM, Any Early check In & check Out are subject to Availability, It may change without prior notice as per Management of hotel.

- Madhya Pradesh & Uttarakhand Standard Hotel/Resort Check in 12:30 PM & Check Out Time is 10:30 AM, Any Early check in & check Out are subject to Availability, It may change without prior notice as per Management of hotel.
- Note- If you required GST Invoice, 5% will be extra on total bill.
- Cab & Sightseeing will be provided only Sunrise to Sunset, after sunset no sightseeing will be provided
- \*Kindly read all above T&C and All remarks carefully before making your bookings. Once you made your booking, you bound to accept these Terms and Conditions.